# Regional operators: the right tool for regional development

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#### The South Pacific, a mosaic of niche markets & the chosen field for regional operators

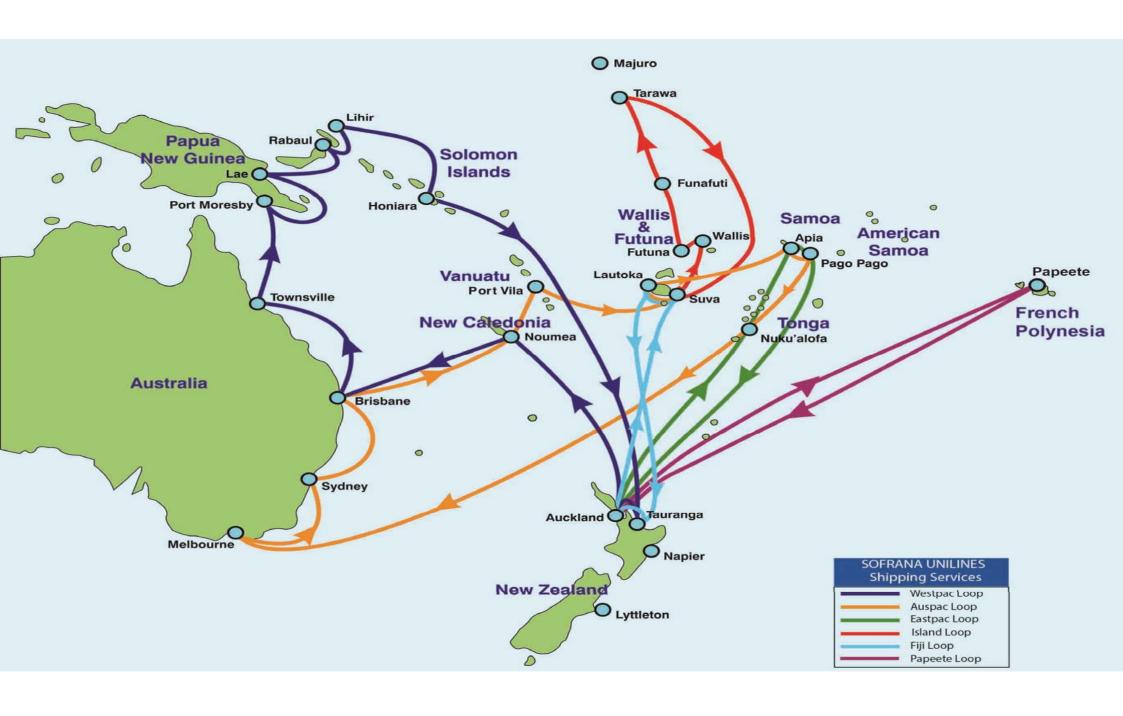
- Modest volumes, widespread clientele
- Significant export / import imbalance
- Huge expectations in terms of tailored customer service which cannot be offered by mega carriers
- One third of ports don't operate at night or Sunday
- Diversity of container types and demand for breakbulk mode (photo slide 4)
- Challenging port infrastructure at times (photo slide 5)...





### The South Pacific, a very competitive region for the shipping industry

- Presence of all operators : mega, middle size & regional operators (Maersk, Swire, Sofrana)
- Low freight rates which don't reflect operational strains, operating costs and trade imbalance
- The race for markets shares can affect the economic integrity of regional operators
- Some markets like Fiji, New Caledonia or French Polynesia are serviced on a marginal basis, en route to Asia or the USA
- The predatory pricing on these markets can handicap "secondary markets" (example of Wallis & Futuna) which can only be serviced via regional hubs (photo slide 7)



#### Regional operators are a tool for regional development

- Through their know-how and tailored services, regional operators are the partners of local industries and contribute to their development
- Despite their modest size, the efforts deployed over the last 10 years helped them reach unrivalled professionalism (fleet and routes rationalisation, cost optimisation, code share options)
- Connecting Carrier Agreements (CCA) have been developed with mega carriers for the benefit of regional markets
- Because a single business model cannot suit all markets, the race to gigantism by mega carriers must go hand in hand with the development of regional operators

## Parallels one can draw between the natural partners which are ports and shipping lines...

- Presence of mega, middle and small sizes (Maersk, Swire, Sofrana lines / Auckland, Noumea, Wallis ports)
- □ Tailored to the market requirements : while breakbulk mode is vital to some markets, Ports of Auckland provide the general wharves option in addition to the container terminal
- While most shipping lines are potential feeders, most ports are potential hubs
- Promoting the hub concept is consistent with promoting the cooperation between mega carriers and regional operators
- Being realistic and focused about one's mission: proud to be regional operators, proud to be ports which might not get called by mega carriers due to their race to gigantism...