# **NOUMEA PECC ROUNDTABLE**

### "Connecting the Pacific Islands to enhance Growth & Development"

#### John Campbell

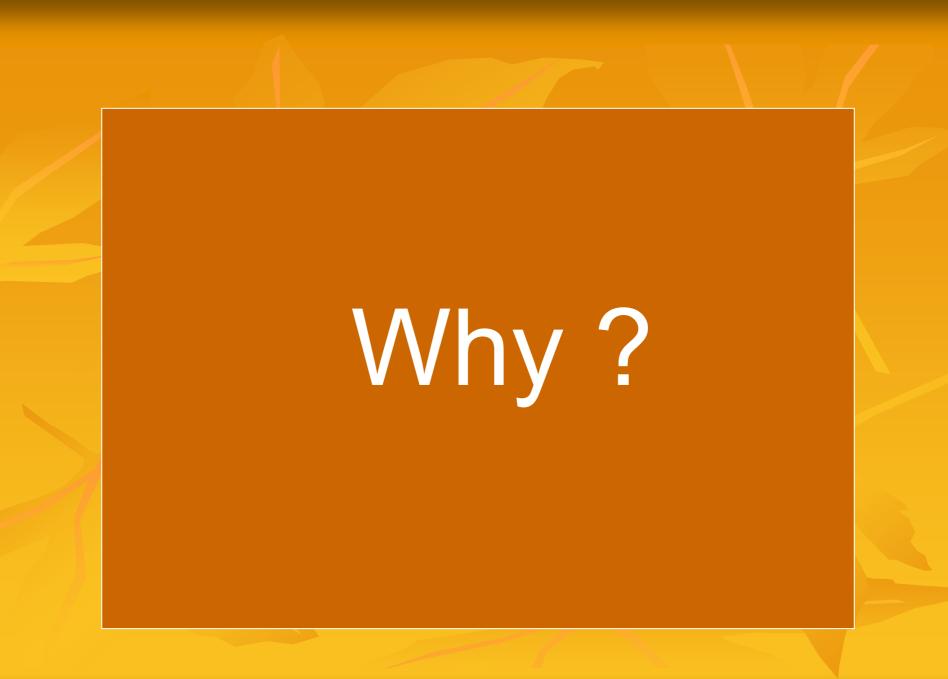
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- This address comes from two perspectives :
  - CEO of the largest airline within the South Pacific.

Chairman of ASPA, an association of 16 South Pacific Airlines.

- Assumption is that air services between island nations in the South Pacific will/can be improved.
- There are certainly shortfalls.
- Sadly, these shortfalls will not change in the near future.



#### A number of contributory factors.

- Ignorance is not one of them.
- Airlines understand the low frequency and often inadequate range of airline services within the South Pacific.
  - We, too, are frustrated in our endeavors to transverse the Pacific and often have to fly via New Zealand or Australia to move between two island countries separated by only a few hundred miles of ocean.

### Traffic rights are generally not an issue.

 Most Governments are delighted to facilitate improved links and will readily approve A.S.A.'s code shares, new aircraft types and entrants.

#### Airline co-operation is generally not an issue.

- The first code share in the world was operated in the South Pacific between Qantas and Air Pacific in 1980;
- Nearly all flights operate with co-operative code share partnerships e.g.
  - FJ with IE/NF/WR/QF/AA/PH
  - WR with FJ/NZ/PH
  - IE with FJ/NF/QF
  - NF with QF/FJ/IE/NZ
  - PH with QF/FJ/WR

#### The primary issues are :

- The "missions" of the airlines
- The economics of growth
- Aircraft type/size as growth inhibitors
- The financial standing of South Pacific airlines
- Market size and viability
- Traffic "quality" to drive growth
- Infrastructure
  - Aviation
  - ➢Ground Plant
- Freight Homogeneity

- Most South Pacific airlines have, as the primary mission, flights between their home country and major tourism/business/ VFR source markets.
  - Typical routes are more North-South than East-West e.g.
    - FJ Australia/NZ/Japan/USA and Fiji
    - NF NZ/Australia and Port Vila
    - SB NZ/Australia/Japan and NOU

PH - Australia/NZ/HNL and APW

 Major Intercontinental airlines typically have long range jets designed to operate non-stop between Pacific Rim countries. Intra Pacific flights would be loss making and they typically "partner" with South Pacific airlines to provide network fees - they will not consider intra-Pacific flying.

- South Pacific airlines primarily deliver tourists to meet tourism infrastructure and national earnings needs.
- A major requirement can also be links for VFR and overseas local workers - the source of substantial repatriated income.
- Most of the airlines are [substantially]
  Government owned and fulfill the directives of Government first and foremost.

- Most markets are small and slow growing which works against economic airline growth.
- In 2001 only three destinations achieved more than 100,000 tourist arrivals

Fiji	348,000
Tahiti	228,000
Noumea	100,000

- Average long term growth rates are between 3 and 5% p.a.
- Demand is often highly seasonal and generally the same peaks apply in all source market, so few discretionary capacity allocation opportunities exist.
- Tourism airfares are generally low, requiring high seat factors for breakeven - typically around 70% year round.

- Most airlines operate only 1 or 2 jet aircraft, typically Boeing 737 or Airbus A320.
- These provide 120 156 seats.

To add only one aircraft represents an increment of 50% [min] and usually 100% i.e. doubling the fleet.

This is indigestible growth for small airlines.

- Modern narrow-bodied aircraft are not small - they are the size of yesterdays Boeing 707's and DC8's.
- These aircraft are primarily obtained to fly missions between major metropolitan source markets and the "home" tourism destination.
- Intra Pacific flying is a secondary consideration.

- Modern aircraft are expensive to lease or purchase.
  - Most SWP airlines currently lose money
  - Most SWP airlines earn in weaker and spend in stronger currencies, typically USD's
  - Aircraft leases / spares / maintenance contracts / insurance and interest / pilot training are in USD's.
  - No South Pacific Airline can fully maintain it's fleet :all major maintenance is contracted out to major metropolitan airlines.
- Most airlines cannot afford more than one type of jet aircraft.
  - Spare costs, engineering licensing, pilot training and regulatory costs are crippling for small multi aircrafttype fleet.

- Most South Pacific airlines lose money [fully allocated costs] or manage small profits, typically 2.5% - 3.5% of turnover.
- Investment funds are limited and Government owners typically cannot fund large capital outlays.
- There are no small costs in airlines
  - Typical lease costs for a new B737 over a 60 month lease are a fixed 270,000 USD p/m, plus overhaul reserve of USD 260/hr for a typical 4000 hours p.a. A total cost of USD 4.24 million p.a.
  - Without DOC's of fuel; catering; ground handling; enroute and air navigation fees; landing and airport terminal charges; freight handling; insurance; crew salaries and expenses etc, etc, etc....

Docs at least double lease and maintenance costs.

- Governments and shareholders will only fund growth which :
  - Meets national objectives
  - Grows tourism and freight
  - Has a chance of economic return
- Small airlines and nations cannot be risk takers.
- Chronically unprofitable Airlines are capable of seriously damaging small nations economies.

• Airlines plan using ave pax per week as the core measurement of demand.

e.g. An annual market of 50,000 arrivals = 961 pax pw @ 70% SF = 1373 seats per week

Requires 9 B737-800 services p.w. This equates to 1 aircraft.

- At 5% annual growth 1 additional flight pw is required each 2.3 years.
  - At this rate an extra aircraft is needed every 14.5 years.

- It follows if major N-S tourism markets are targeted, E-W cross Pacific flows are secondary and will receive low frequency and often poorly timed flights.
  - Prime markets obtain prime timings.
  - Curfews in some major markets require daylight flights, leaving "odd hour" E-W cross Pacific flights.

 Cross Pacific E-W markets are small and slow growing e.g.

NAN/APW	130 pw	2002/03 [est.]
	107pw	1994/95
NAN/VLI	70 pw	2002/03 [est]
	60 pw	1982/83
NAN/TBU	200 pw	2002/03 [est.]
	161 pw	1993/94

- Most markets can only justify 1 or 2 B737/A320 services p.w.
- Capacity increments are "large and lumpy" at 120-150 seats per additional flight.

 Extra stops on flights destroy route economics e.g. a POM-HIR-VLI-NAN vv service has a breakeven 125% seat factor, even when shared between 4 airlines [PZ, IE, NF, FJ]

Fuel, crew costs, aircraft wear and tear, ground handling and landing / terminal fees are crippling for multistop flights.

• Multi stop flights are not a viable solution.

- Small aircraft giving higher frequency are costly to operate; lack comfort, lack range and payload and most airlines do not operate turbo prop aircraft, except domestically.
- Most airlines are restricted to one jet aircraft type. Multitype cost are large.
- Regional jets [70-90 seat size] are not operated by any SWP Airline as they are :
  - Costly to obtain and operate.
  - Not suitable for major market operations.
  - Often not suited for domestic operations to rugged and remote airways.
  - Not supported with spares, training and maintenance by any major airline on most of our networks.

For growth in services to occur, both volume and "quality" are critical.

- Cross Pacific point to point local traffic is small in volume but high in quality i.e. average fares are high.
- Cross Pacific multi stop business travel is medium volume and medium quality i.e. the fare whilst high in total is shared between several airlines and each receives a small amount.
- "Air Pass" and tourism type tickets are low in volume and price [yield].

### Which market segments are likely to grow?

- Local point to point markets only a little.
  - Even if fares reduced, not much elasticity.
- Intra regional business traffic, only a little.
  - Already price elastic but frequency / volume inelastic as regional business is slow growing.

 Australia, New Zealand and Japan origin "Multi Destination" tourism ?

### <u>No</u>

These are primarily mono-destination tourists who perceive South Pacific countries as much the same as each other.

UK / Europe and USA origin travelers.
 <u>Yes</u>

But the fares are very low and will not support economic growth in services.

### Therefore

Driver for growth is local point to point and intra regional business traffic – and these segments are slow growth

#### There are some infrastructure issues

#### 1. Aviation

• Modern jets are quite large and heavy.

- Many island runways are small, old and do not have a "depth" of concrete on thresholds.

-Runways "break up" with modern jet landing impacts.

- Many terminals struggle with a full aircraft load and security is poor.
- Navigation aids are often deficient or faulty.
- Some airports have night curfew or closed on Sundays.
- Some airports lack lighting for night landings.
- Some airports do not have reliable, high quality jet A1 fuel.

### 1. Tourism

- Hotel bed supply and categories can be patchy.
- Quality issues [food/room facilities/access] in smaller markets..
- "Value for money" is sometimes an issue.
- Tourist transportation and tours / rental cars can be expensive and local public transport unsuitable or inefficient.
- Small destinations lack promotional / marketing funds to drive demand and growth.

### It's a Catch 22!!

# Investment in Infrastructure and Tourism Plant will not improve or grow without flights.

And V.V.

# AIRFREIGHT

- Generally not a reason to add flights.
  - Passenger carriage is the driver.
- Intra-Pacific airfreight is homogenous.
  - Generally perishable, often seafood.
  - Secondary products are fruit and root crops.
  - Third level is spare parts; courier, diplomatic and post office mail.

- Most island states produce and seek to export similar perishable products to the same Pacific Rim markets.
  - Generally the few "intercontinental" airlines can fill their aircraft from home markets with the same export products – and are under pressure in "The National interest" to do so.
  - There is no premium available for preference to smaller nations and no reason to mount flights for freight carriage.
  - Small jets operating Intra Pacific are not equipped for container loading, required for Intercontinental jets.
- Passenger aircraft typically charge around 50% of freighter aircraft per kg fees for perishable product.
- Freighters are not affordable for perishable exports.

# CONCLUSION

- Sadly, there is no imminent change or growth in air services between South Pacific nations.
  - The economics do not support individual airline risk taking.
  - The markets are slow growing.
  - Current aircraft are too large to allow high frequency services.
  - Regional jets are not yet affordable for individual airlines.
  - Turbo props are unsuitable for extended over water flights.